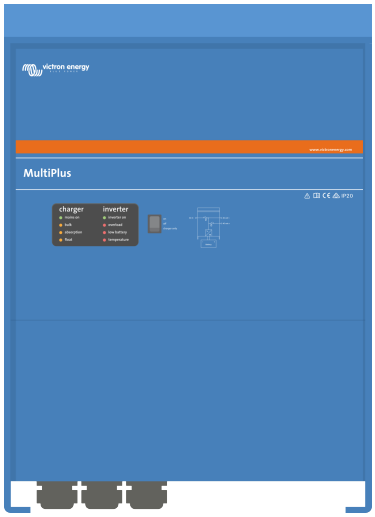
ENGLISH



MultiPlus 230V

10kW, 15kW, 20kW

Rev 00 - 10/2025

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1. IMPORTANT SAFETY INSTRUCTIONS - Save these instructions!

In general

Please read the documentation supplied with this product first, so that you are familiar with the safety signs and directions before using the product.

SAVE THESE INSTRUCTIONS — THIS MANUAL CONTAINS IMPORTANT SAFETY INSTRUCTIONS

This product is designed and tested according to international standards. The equipment should be used only for the designated application.

Warning – These servicing instructions are for use by qualified personnel only. To reduce the risk of electric shock, do not perform any servicing other than that specified in the operating instructions unless you are qualified to do so

The product is used in combination with a permanent energy source (battery). A dangerous electrical voltage can occur at the input and/or output terminals, even if the equipment is switched off. Always turn off the AC power and disconnect the battery before performing maintenance.

The product contains no internal user-serviceable parts. Do not remove the front panel, and do not put the product into operation unless all panels are fitted. All maintenance should be performed by qualified personnel. Internal fuses are not user-replaceable. A unit with suspected blown fuses should be taken to an authorized service centre for evaluation.

Never use the product at sites where gas or dust explosions could occur. Refer to the specifications provided by the manufacturer of the battery to ensure that the battery is suitable for use with this product. The battery manufacturer's safety instructions should always be observed.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.

Do not lift heavy objects unassisted.

Installation

Read the installation instructions before commencing installation activities. Follow the local national wiring standards, regulations, and installation instructions for electrical work. The installation shall be in accordance with the Canadian Electrical Code, Part 1. The wiring methods shall be in accordance with the National Electrical Code, ANSI/NFPA 70.

This product is a safety class I device (supplied with a ground terminal for safety purposes). **Its AC input and/or output terminals must be provided with uninterruptible grounding for safety purposes. An additional grounding point is located on the product's exterior. The ground conductor should be at least 4mm².** If it can be assumed that the grounding protection is damaged, the product should be taken out of operation and prevented from accidentally being put into operation again; contact qualified maintenance personnel.

Ensure that the connection cables are provided with fuses and circuit breakers. Never replace a protective device with a component of a different type. Refer to the manual for the correct part.

Do not invert neutral and phase when connecting the AC.

Check before switching the device on whether the available voltage source conforms to the configuration settings of the product as described in the manual.

Ensure that the equipment is used under the correct operating conditions. Never operate it in a wet or dusty environment. Ensure that there is always sufficient free space around the product for ventilation and that those ventilation openings are not blocked. Install the product in a heatproof environment. Ensure that there are no chemicals, plastic parts, curtains or other textiles, etc. in the immediate vicinity of the equipment.

This inverter is provided with an internal isolation transformer providing reinforced insulation

Transport and storage

On storage or transport of the product, ensure that the mains supply and battery leads are disconnected.

No liability can be accepted for damage in transit if the equipment is not transported in its original packaging.

Store the product in a dry environment; the storage temperature should range from -20°C to 60°C.

Refer to the battery manufacturer's manual for information on transport, storage, charging, recharging, and disposal of the battery.

Symbol on the enclosure

Symbol	description
	Caution, risk of electric shock
	Refer to the operating instructions
IP20	IP20 Protected from touch by fingers and objects greater than 12mm.
CE	European conformity
	Regulatory compliance mark for Australia and New Zealand

2. Description

2.1. Boats, vehicles and other stand-alone applications

The basis of the MultiPlus is an extremely powerful sine inverter, battery charger and transfer switch in a compact casing.

Important features:

Automatic and uninterruptible switching

In the event of a supply failure or when the generating set is switched off, the inverter/charger will switch over to inverter operation and take over the supply of the connected devices. This is done so quickly that the operation of computers and other electronic devices is not disturbed (Uninterruptible Power Supply or UPS functionality). This makes the inverter/charger highly suitable as an emergency power system in industrial and telecommunication applications.

Two AC outputs

Besides the usual uninterruptable output (AC-out-1), an auxiliary output (AC-out-2) is available that disconnects its load in the event of battery operation. Example: an electric boiler that is allowed to operate only if the genset is running or shore power is available. There are several applications for AC-out-2.

Please enter “AC-out-2” in the search box on our website and find the latest information about other applications.

Three units can be configured for three-phase output.

PowerControl – maximum use of limited AC power

The inverter/charger can supply a huge charging current. This implies heavy loading of the AC mains or generator. Therefore a maximum current can be set. The inverter/charger then takes other power users into account, and only uses “surplus' current for charging purposes.

PowerAssist – Extended use of generator or shore current: the inverter/charger “co-supply” feature

This feature takes the principle of PowerControl to a further dimension allowing the inverter/charger to supplement the capacity of the alternative source. Where peak power is often required only for a limited period, the inverter/charger will make sure that insufficient AC mains or generator power is immediately compensated for by power from the battery. When the load reduces, the spare power is used to recharge the battery.

Programmable relay

The inverter/charger is equipped with a programmable relay. The relay can be programmed for different applications, for example as a starter relay for a generator.

External current transformer (optional)

External current transformer option to implement PowerControl and PowerAssist with external current sensing.

Programmable analogue/digital input/output ports (Aux in 1 and Aux in 2, see appendix)

The inverter/charger is equipped with 2 analogue/digital input/output ports.

These ports can be used for several purposes. One application is communication with the BMS of a lithium-ion battery.

2.2. On-grid and off-grid systems combined with PV

External current transformer (optional)

When used in a grid-parallel topology the internal current transformer cannot measure the current to or from the mains. In this case an external current transformer has to be used. See appendix.

Frequency shift

When solar inverters are connected to the output of the inverter/charger, excess solar energy is used to recharge the batteries. Once the absorption voltage is reached, charge current will reduce and excess energy will be fed back into the mains. If mains is not available, the inverter/charger will slightly increase the AC frequency to reduce the output of the solar inverter.

Built-in Battery Monitor

The ideal solution is when the inverter/charger is part of a hybrid system (diesel generator, inverter/chargers, storage battery, and alternative energy). The built-in battery monitor can be set to start and stop the generator:

- Start at a preset % discharge level, and/or
- start (with a preset delay) at a preset battery voltage, and/or
- start (with a preset delay) at a preset load level.

- Stop at a preset battery voltage, or
- stop (with a preset delay) after the bulk charge phase has been completed, and/or
- stop (with a preset delay) at a preset load level.

Autonomous operation when the grid fails

Houses or buildings with solar panels or a combined micro-scale heating and power plant or other sustainable energy sources have a potential autonomous energy supply which can be used for powering essential equipment (central heating pumps, refrigerators, deep freeze units, Internet connections, etc.) during a power failure. A problem is, however, that grid-connected sustainable energy sources drop out as soon as the grid fails. With an inverter/charger and batteries, this problem can be solved: **the inverter/charger can replace the grid during a power failure**. When sustainable energy sources produce more power than needed, the inverter/charger will use the surplus to charge the batteries; in the event of a shortfall, the inverter/charger will supply additional power from the battery.

Programmable

All settings can be changed with a PC and free-of-charge software, downloadable from our website www.victronenergy.com

2.3. Battery charger

2.3.1. Lead-acid batteries

Adaptive 4-stage charge algorithm: bulk – absorption – float – storage

The microprocessor-driven adaptive battery management system can be adjusted for various types of batteries. The adaptive function automatically adapts the charging process to battery use.

The right amount of charge: variable absorption time

In the event of slight battery discharge, absorption is kept short to prevent overcharging and excessive gas formation. After deep discharging, the absorption time is automatically extended in order to fully charge the battery.

Preventing damage due to excessive gassing: the BatterySafe mode

If, in order to quickly charge a battery, a high charge current in combination with a high absorption voltage has been chosen, damage due to excessive gassing will be prevented by automatically limiting the rate of voltage increase once the gassing voltage has been reached.

Less maintenance and aging when the battery is not in use: the Storage mode

The Storage mode kicks in whenever the battery has not been subjected to discharge during 24 hours. In the Storage mode float voltage is reduced to 2.2V/cell (13.2V for 12V battery) to minimise gassing and corrosion of the positive plates. Once a week the voltage is raised back to the absorption level to ‘equalize’ the battery. This feature prevents stratification of the electrolyte and sulphation, a major cause of early battery failure.

Battery voltage sense: the correct charge voltage

Voltage loss due to cable resistance can be compensated by using the voltage sense facility to measure voltage directly on the DC bus or on the battery terminals.

Battery voltage and temperature compensation

The temperature sensor (supplied with the product) serves to reduce charging voltage when battery temperature rises. This is particularly important for maintenance-free batteries, which could otherwise dry out by overcharging.

2.3.2. Victron Lithium Battery Smart

If Victron Lithium Smart batteries are used, use the VE.Bus BMS V2 or the Lynx Smart BMS.

2.3.3. Other lithium batteries

If other lithium batteries are used, follow this link for a list of compatible battery types and how to install and configure them: https://www.victronenergy.com/live/battery_compatibility:start.

2.3.4. More on batteries and battery charging

Our book "Energy Unlimited" offers further information on batteries and battery charging and is available free of charge on our website. It can be downloaded from: https://www.victronenergy.com/upload/documents/Book-Energy-Unlimited-EN.pdf, or a hard copy can be ordered from: https://www.victronenergy.com/orderbook

For more information on adaptive charging, please refer to the technical paper: Adaptive charging, how it works.

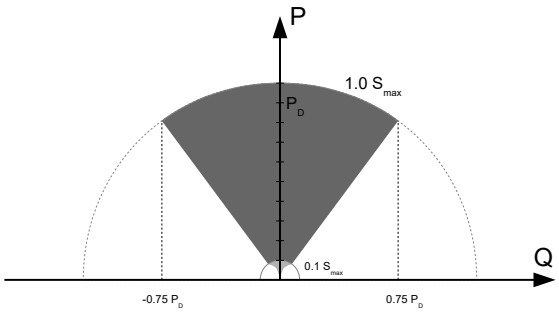
2.4. ESS – Energy Storage Systems: feeding energy back into the grid*

When the inverter/charger is used in a configuration in which it will feed back energy into the grid it is required to enable grid code compliance by selecting the appropriate grid code country setting with the VEConfigure tool.

Once set, a password will be required to disable grid code compliance or change grid code related parameters.

Depending on the grid code there are several reactive Power control modes:

- Fixed cos φ
- Cos φ as function of P
- Fixed Q
- Q as function of input voltage



Reactive Power capability

If the local grid code is not supported by the inverter/charger an external certified interface device should be used to connect the inverter/charger to the grid.

The inverter/charger can also be used as a bidirectional inverter operating parallel to the grid, integrated into a customer-designed system (PLC or other) that takes care of the control loop and grid measurement.

*This functionality is neither UL1741 certified nor CSA 22.2 No.107.1.

3. Operation

3.1. On/Off/Charger Only Switch

When switched to ‘on’, the inverter/charger is fully functional. The inverter will come into operation, and the LED ‘inverter on’ will light up.

An AC voltage connected to the ‘AC in’ terminal will be switched through to the ‘AC out’ terminal, if within specifications. The inverter will switch off, the ‘mains on’ LED will light up, and the charger commences charging. The ‘bulk’, ‘absorption’ or ‘float’ LEDs will light up, depending on the charger mode.

If the voltage at the ‘AC-in’ terminal is rejected, the inverter will switch on.

When the switch is switched to ‘charger only’, only the battery charger of the inverter/charger will operate (if mains voltage is present). The input voltage is also switched through to the ‘AC out’ terminal in this mode.

NOTE: When only the charger function is required, ensure that the switch is switched to ‘charger only’. This prevents the inverter from being switched on if the mains voltage is lost, thus preventing your batteries from running flat.

3.2. Remote control

The inverter/charger can be remotely turned on or off via a switch connected to the remote on/off terminals, or it can be turned on, off, or set to charger-only mode via a Digital Multi Control panel or a virtual switch (for example, through Remote Console or VRM).

The Digital Multi Control panel has a simple rotary knob with which the maximum current of the L1 AC input can be set. This does not affect the L2 AC input: see PowerControl section in the "other features" chapter.

3.3. Equalisation and forced absorption

3.3.1. Equalisation

Traction batteries require regular additional charging. In the equalisation mode, the inverter/charger will charge with increased voltage for one hour (1V above the absorption voltage for a 12V battery, 2V for a 24V battery and 4V for a 48V battery). The charging current is then limited to 1/4 of the set value.

When equalisation mode is activated, the ‘bulk’ and ‘absorption’ LEDs flash intermittently.

Equalisation mode supplies a higher charging voltage than most DC-consuming devices can cope with. These devices must be disconnected before additional charging takes place.

3.3.2. Forced absorption

Under certain circumstances, it can be desirable to charge the battery for a fixed time at the absorption voltage level. In Forced Absorption mode, the MultiPlus will charge at the normal absorption voltage level during the set maximum absorption time.

When Forced Absorption mode is active, the ‘absorption’ LED is illuminated.

3.3.3. Activating equalisation or forced absorption

The inverter/charger can be put into both these states from the remote panel as well as with the front panel switch, provided that all switches (front, remote, and panel) are set to ‘on’ and no switches are set to ‘charger only’.

The procedure below should be followed to put the inverter/charger in this state.

If the switch is not in the required position after following this procedure, it can be switched over quickly once. This will not change the charging state.

Switching from ‘on’ to ‘charger only’ and back, as described below, must be done quickly. The switch must be toggled such that the intermediate position is 'skipped', as it were. If the switch remains in the ‘off’ position even for a short time, the device may be turned off. In that case, the procedure must be restarted at step 1. A certain degree of familiarisation is required when using the front switch on the Compact in particular. When using the remote panel, this is less critical.

Procedure:

1. Check whether all switches (i.e. front switch, remote switch or remote panel switch if present) are in the ‘on’ position.

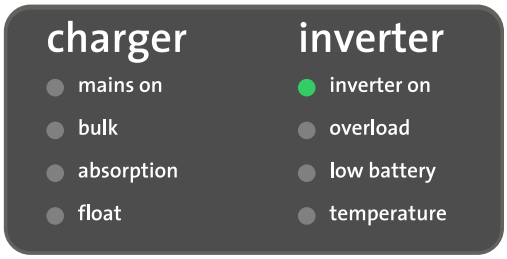
2. Activating equalisation or forced absorption is only meaningful if the normal charging cycle is completed (charger is in 'Float').
3. To activate:
   a. Switch rapidly from ‘on’ to ‘charger only’ and leave the switch in this position for ½ to 2 seconds.
   b. Switch rapidly back from ‘charger only’ to ‘on’ and leave the switch in this position for ½ to 2 seconds.
   c. Switch once more rapidly from ‘on’ to ‘charger only’ and leave the switch in this position.
4. On the inverter/charger (and, if connected, on the MultiControl panel), the three LEDs ‘Bulk’, ‘Absorption’ and ‘Float’ will now flash 5 times.
5. Subsequently, the LEDs ‘Bulk’, ‘Absorption’ and ‘Float’ will each light for 2 seconds.
   a. If the switch is set to ‘on’ while the ‘Bulk’ LED lights, the charger will switch to equalisation.
   b. If the switch is set to ‘on’ while the ‘Absorption’ LED lights, the charger will switch to forced absorption.
   c. If the switch is set to ‘on’ after the three LED sequences have finished, the charger will switch to ‘Float’.
   d. If the switch has not been moved, the MultiPlus will remain in ‘charger only’ mode and switch to ‘Float’.

3.4. LED Indications

LEDs off

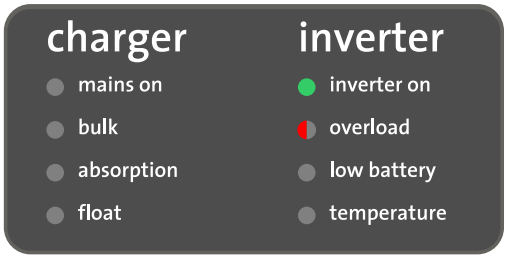
LEDs blinking

LEDs illuminated



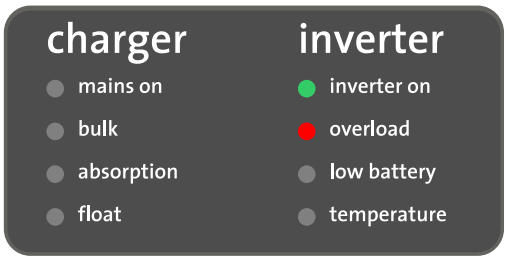
Inverting

The inverter is on. Inverter power is supplied to the load. The "inverter" LED is on.



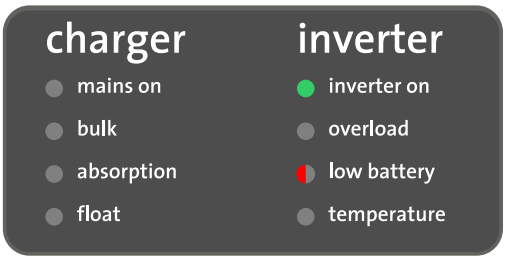
Overload pre-alarm

The nominal output of the inverter is exceeded. The "overload" LED is blinking



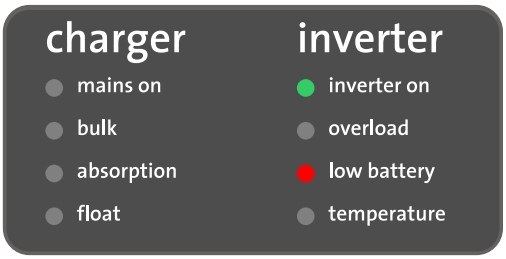
Overload alarm

The inverter is switched off due to overload or short circuit. The "overload" LED is on.



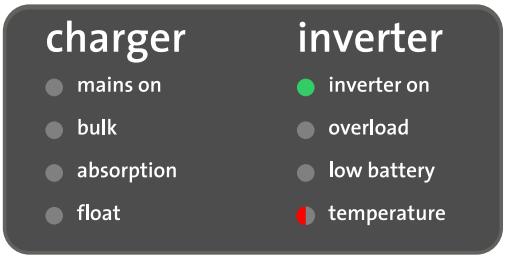
Low battery pre-alarm

The battery voltage is getting low. The battery is almost fully exhausted. The "low battery"LED is blinking.



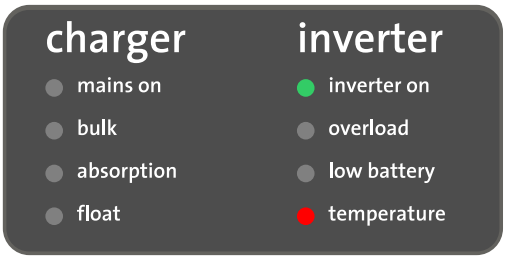
Low battery alarm

The inverter has switched off due to low battery voltage. The "low battery" LED is blinking.



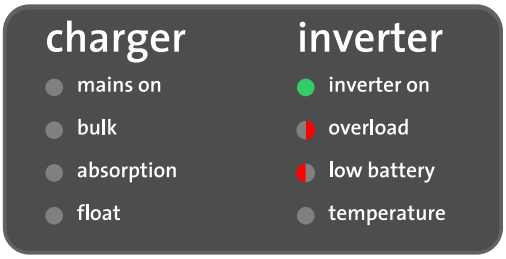
Temperature pre-alarm

The internal temperature is reaching a critical level. The "temperature" LED is blinking.



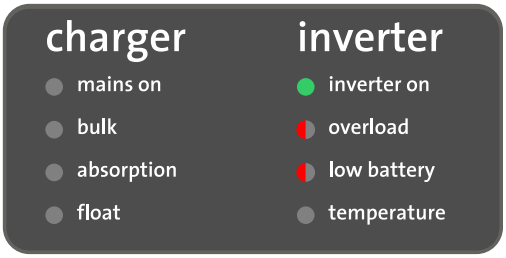
Temperature alarm

The inverter has switched off due it's internal temperature being too high. The "temperature" LED is on.



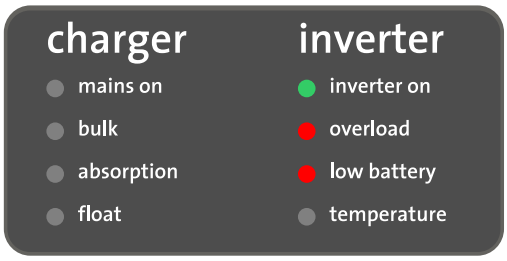
Overload pre-alarm and low battery pre-alarm

The battery is nearly exhausted and the nominal output of the inverter is exceeded. The "overload" and "low battery" LEDs are both blinking alternately,



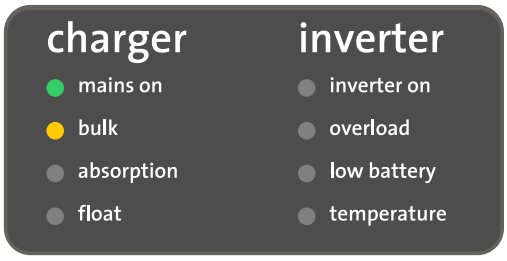
Ripple pre-alarm

The ripple voltage on the battery terminals is too high. The "overload" and "low battery" LEDs are both blinking simultaneously.



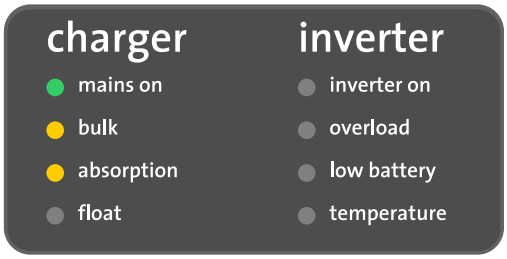
Ripple alarm

The inverter has switched off due to excess ripple voltage on the battery terminals. The "overload" and "low battery" LEDs are both on.



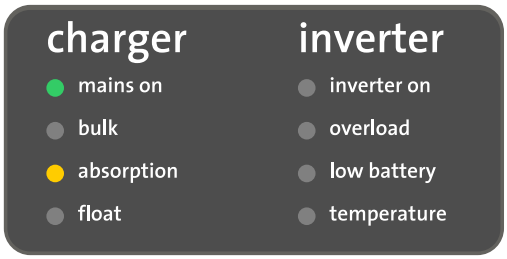
Bulk charging

The AC input voltage is switched through and the charger operates in bulk mode. The "bulk" LED is on.



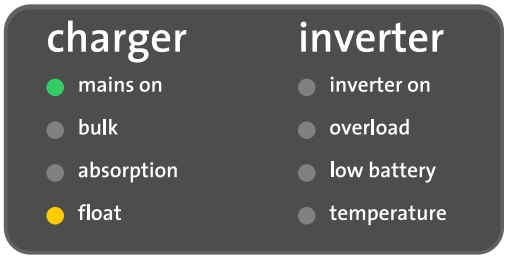
BatterySafe

The mains voltage is switched through and the charger is on. However, the set absorption voltage has not yet been reached. The "bulk" and "absorption" LEDs are both on.



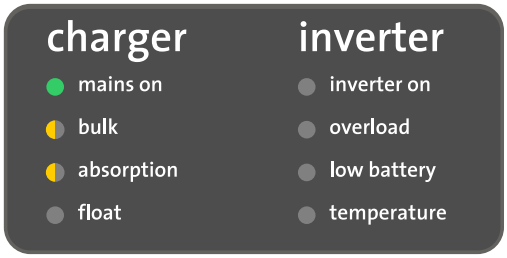
Absorption charging

The mains voltage is switched through and the charger operates in absorption mode. The "absorption" LED is on.



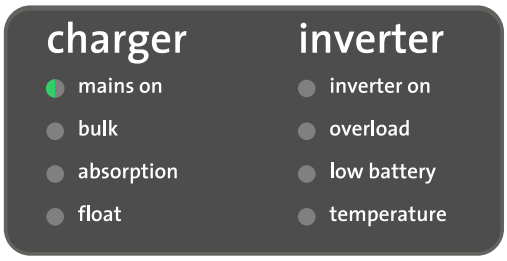
Float charging

The mains voltage is switched through and the charger operates in float mode. The "float" LED is on.



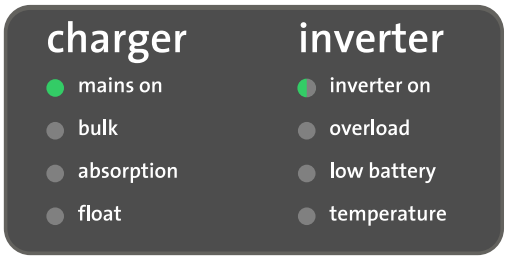
Equalize charging

The mains voltage is switched through and the charger operates in equalize mode. The "bulk" and "absorption" LED are both blinking.



PowerControl

The AC input is switched through. The AC output current is equal to the preset maximum input current. The charge current is reduced to 0A. The "mains on" LED is blinking.



PowerAssist

The AC input is switched through, but the load requires more current than the preset maximum input current. The inverter is switched on to supply the required additional current. The "mains on" LED is on and the "inverter" LED is blinking.

For more error codes, see the Error Indications [20] chapter.

For the latest and most up-to-date information about the blink codes, please refer to the Victron Toolkit app.

Scan the QR code or click on the link to go to the Victron Support and Downloads/Software page: https://www.victronenergy.com/support-and-downloads/software#victron-toolkit-app

3.5. Shut down procedure

To switch the inverter/charger off, use the on/off/charger-only only switch located on the front of the unit. The middle position of the switch is the OFF position.

To completely de-power the inverter/charger, disconnect the DC fuse or turn off the isolation switch, DC contactor or DC circuit breaker, located between the battery and the DC terminals of the unit. Note that dangerous residual voltages may still exist inside the product and at its terminals after shutdown. Never open the product casing, or touch bare terminals.

3.6. Maintenance

The inverter/charger does not require specific maintenance. It will suffice to check all connections once a year. Avoid moisture and oil/soot/vapours, and keep the device clean.

4. Installation

This product may only be installed by a qualified electrical engineer.

This product is not suitable for direct connection to a vehicle's electrical system. It should be connected to a dedicated DC system that includes a dedicated service or house battery, appropriate fusing, and the appropriate gauge of DC wiring. For recommendations on battery capacity, fuse rating, and cable gauge, refer to Chapter .. in this manual."

4.1. Location

The product must be installed in a dry and well-ventilated area, as close as possible to the batteries. There should be a clear space of at least 10 cm around the appliance for cooling.

Excessively high ambient temperature will result in the following:

- Reduced service life.
- Reduced charging current.
- Reduced peak capacity, or shutdown of the inverter.

Never position the appliance directly above the batteries.

The inverter/charger is suitable for wall mounting. A solid surface, suitable for the weight and dimensions of the product must be available (e.g., concrete, or masonry). For mounting purposes, a hook and two holes are provided at the back of the casing (see appendix G).

The interior of the product must remain accessible after installation.

Try and keep the distance between the product and the battery to a minimum in order to minimize cable voltage losses.

For safety purposes, this product should be installed in a heat-resistant environment. You should prevent the presence of e.g. chemicals, synthetic components, curtains or other textiles, etc., in the immediate vicinity.

Each system requires a method of disconnecting the AC and DC circuits. If the overcurrent protection device is a circuit breaker, it will also serve as the disconnect. If fuses are used, separate disconnect switches will be needed between the source and the fuses.

To reduce the risk of fire, do not connect to an ac load center (circuit breaker panel) having multiwire branch circuits connected.

CAUTION – To reduce risk of injury, charge only Lead Acid or LIFEPO4 type rechargeable batteries. Other types of batteries may burst causing personal injury and damage. Do not try to recharge non-rechargeable batteries.

Use of an attachment not recommended or sold by the marine unit manufacturer may result in a risk of fire, electric shock, or injury to persons

WARNING - A BATTERY CAN PRESENT A RISK OF ELECTRICAL SHOCK, BURN FROM HIGH SHORT CIRCUIT CURRENT, FIRE OR EXPLOSION FROM VENTED GASES*. OBSERVE PROPER PRECAUTIONS:

- When replacing batteries use the same number and the following type batteries
- Proper disposal of batteries is required. Refer to you local codes for disposal requirements.

WARNING – RISK OF EXPLOSIVE GASES) WORKING IN VICINITY OF A LEAD-ACID BATTERY IS DANGEROUS. BATTERIES GENERATE EXPLOSIVE GASES DURING NORMAL BATTERY OPERATION. FOR THIS REASON, IT IS OF UTMOST IMPORTANCE THAT EACH TIME BEFORE SERVICING THE UNIT IN THE VICINITY OF THEBATTERY, YOU READ THIS MANUAL AND FOLLOW THE INSTRUCTIONS EXACTLY.

PERSONAL PRECAUTIONS

- Someone should be within range of your voice or close enough to come to your aid when you work near a lead-acid battery.
- Have plenty of fresh water and soap nearby in case battery acid contacts skin, clothing, or eyes.
- Wear complete eye protection and clothing protection. Avoid touching eyes while working near a battery.
- If battery acid contacts skin or clothing, wash immediately with soap and water. If acid enters your eye, immediately flood your eye with running cold water for at least 10 min and get medical attention immediately.
- NEVER smoke or allow a spark or flame in vicinity of a battery or engine.
- Be extra cautious to reduce risk of dropping a metal tool onto the battery. It might spark or short-circuit the battery or other electrical part that may cause an explosion.
- Remove personal metal items such as rings, bracelets, necklaces, and watches when working with a lead-acid battery. A lead-acid battery can produce a short-circuit current high enough to weld a ring, or similar object, to metal, causing a severe burn.
- NEVER charge a frozen battery.
- If necessary to remove battery from vessel, always remove grounded terminal from battery first. Make sure all accessories in the vessels are off, so as not to cause an arc.
- Be sure area around battery is well ventilated. Clean battery terminals. Be careful to keep corrosion from coming in contact with eyes. Study all battery manufacturer's specific precautions such as removing or not removing cell caps while charging and recommended rates of charge.
- Clean battery terminals. Be careful to keep corrosion from coming in contact with eyes.
- Study all battery manufacturer's specific precautions such as removing or not removing cell caps while charging and recommended rates of charge.

MARINE UNIT LOCATION

- Locate marine unit away from battery in a separate, well ventilated compartment
- Never place marine unit directly above battery; gases from battery will corrode and damage marine unit.
- Never allow battery acid to drip on marine unit when reading gravity or filling battery.
- Do not operate marine unit in a closed-in area or restrict ventilation in any way.

DC CONNECTION PRECAUTIONS

Connect and disconnect DC output connections only after setting any marine unit switches to off position and removing AC cord from electric outlet or opening AC disconnect.

EXTERNAL CONNECTIONS TO CHARGER SHALL COMPLY WITH THE UNITED STATES COAST GUARD ELECTRICAL REGULATIONS (33CFR183, SUB PART I).

GROUNDING INSTRUCTIONS – This marine unit should be connected to a grounded, metal, permanent wiring system; or an equipment-grounding conductor should be run with circuit conductors and connected to equipment-grounding terminal or lead on unit. Connections to unit should comply with all local codes and ordinances

This product is not suitable for direct connection to a vehicle's electrical system. It should be connected to a dedicated DC system that includes a dedicated service or house battery, appropriate fusing, and the appropriate DC wiring gauge. For recommendations on battery capacity, fuse rating, and cable gauge, refer to Chapter Connection of battery cables [13] in this manual."

4.2. Vibration management

CAUTION

When integrating inverter/chargers with generators in a single enclosure (hybrid generators), using shock mounts is mandatory. They mitigate damage risk to the inverter/charger by absorbing the generator's operational energy, thus extending component lifespan.

Key criteria for selecting shock mounts include:

- Selection is based on the specific generator vibration frequency ranges to be isolated.
- The shock mounts must bear the equipment's weight without impairing functionality.

4.3. Connection of battery cables

To fully utilize the product's capacity, ensure the use of batteries with adequate capacity, an appropriate DC fuse, and battery cables of sufficient cross-section. DC cables should be copper, with a 90ºC (194ºF) rating. Refer to the table below for sizing recommendations.

Model	Battery capacity	DC fuse	Cross-section per positive and negative terminal connection for cables between 0 and 5m *, **, ***	Cross-section per positive and negative terminal connection for cables between 5 and 10m *, **, ***
48/10000/140	250 - 1000Ah	400A	2x 50 mm^2	2x 70 mm^2
48/15000/200	300 - 1200Ah	600A	2x 95 mm^2	2x 150 mm^2
48/20000/250	450 - 1400Ah	800A	2x 120 mm^2	2x 185 mm^2

* Follow local installation rules.

** Do not locate battery cables in a closed conduit

Connection procedure

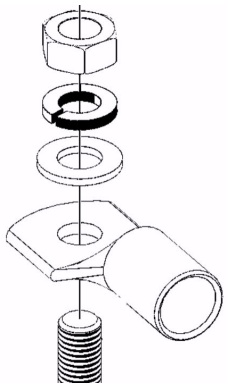
Use a torque wrench with an insulated box spanner in order to avoid shorting the battery.

Recommended torque: 12 Nm (M8 nut)

Avoid shorting the battery cables.

Proceed as follows to connect the battery cables:

- Undo the two screws at the bottom of the enclosure and remove the service panel
- Connect the battery cables: see A: Connection overview [25].
- Tighten the nuts well for minimal contact resistance.
- The connector goes on first, followed by the flat washer, lock washer, and nut. Tighten the nuts well for minimal contact resistance.



Internal resistance is an important factor when working with low-capacity batteries. Please consult your supplier or the relevant sections of our Energy Unlimited or Wiring Unlimited books. Both can be downloaded from our website.

4.4. Connection of the AC cabling

This is a safety class I product (supplied with a ground terminal for safety purposes). **Its AC input and/or output terminals and/or grounding point on the outside of the product must be provided with an uninterruptible grounding point for safety purposes.**

This product is provided with a ground relay (relay H, see appendix B) **that automatically connects the Neutral output to the chassis if no external AC supply is available.** If an external AC supply is provided, the ground relay H will open before the input safety relay closes. This ensures the correct operation of an earth leakage circuit breaker connected to the output.

- In a fixed installation, an uninterruptable grounding can be secured by means of the grounding wire of the AC input. Otherwise, the casing must be grounded.
- In a mobile installation (for example, with a shore current plug), interrupting the shore connection will simultaneously disconnect the grounding connection. In that case, the casing must be connected to the chassis (of the vehicle) or to the hull or grounding plate (of the boat).

The inverter incorporates a mains frequency isolating transformer. This precludes the possibility of DC current at any AC port. Therefore, type A RCDs can be used.

In case of a boat, direct connection to the shore ground is not recommended because of potential galvanic corrosion. The solution to this is using an isolation transformer.

This unit or system is provided with fixed trip limits and shall not be aggregated above 30kW on a single point of common connection.

The AC terminal blocks can be found on the printed circuit board, see Appendix A.

Do not invert neutral and phase when connecting the AC.

- **AC-In**

  The AC input cable can be connected to the terminal block ‘AC–in’.

  From left to right: “N” (neutral) and “L” (phase) "PE" (earth) is located on the earth/ground busbar, see Appendix A [25].

  The AC input must be protected by a fuse or magnetic circuit breaker rated at 100A or less, and the cable cross-section must be sized accordingly. If the input AC supply is rated at a lower value, the fuse or magnetic circuit breaker should be downsized accordingly.

- **AC-out-1**

  The AC output cable can be connected directly to the terminal block ‘AC-out’.

  From left to right: “N” (neutral) and “L” (phase) "PE" (earth) is located on the earth/ground busbar, see Appendix A [25].

  With its PowerAssist feature, the inverter/charger can add up to 15kVA (that is 15000 / 230 = 65A) to the output during peak power requirement periods. Together with a maximum input current of 100A, this means that the output can supply up to 100 + 65 = 165 A.

  An earth leakage circuit breaker and a fuse or circuit breaker rated to support the expected load must be included in series with the output, and the cable cross-section must be sized accordingly.

- **AC-out-2** (Maximum Torque: 2 Nm)

  A second output is available that disconnects its load in the event of battery operation. On these terminals, equipment is connected that may only operate if AC voltage is available on AC-in-1, e.g. an electric boiler or an air conditioner. The load on AC-out-2 is disconnected immediately when the inverter/charger switches to battery operation. After AC power becomes available on AC-in-1, the load on AC-out-2 will be reconnected with a delay of approximately 2 minutes. This to allow a genset to stabilise.

  From left to right: “N” (neutral) and “L” (phase) "PE" (earth) is located on the earth/ground busbar, see Appendix A [25].

4.5. Optional Connections

A number of optional connections are possible:

4.5.1. Remote Control

The product can be remotely controlled in two ways.

- With an external switch connected to the "Remote on/off connector" terminal (see Appendix A). Operates only if the switch on the inverter/charger is set to “on”.

- With a Digital Multi Control panel connected to one of the two VE.Bus RJ45 sockets (see Appendix A). Operates only if the switch on the inverter/charger is set to “on”.

See Appendix A for the location of the connector.

4.5.2. Programmable relay

The product is equipped with a programmable relay.

The relay can be programmed for all kinds of other applications however, for example as a starter relay for a generator.

See Appendix A for the location of the connector.

4.5.3. Programmable I/O ports

The product is equipped with 2 analogue/digital input/output ports.

These ports can be used for several purposes. One application is communication with the BMS of a lithium-ion battery.

See Appendix A for the location of the connector.

4.5.4. Starter battery

The 12 and 24V models have a connection for charging a starter battery. Output current is limited to 4A.

See Appendix A for the location of the connector.

4.5.5. Voltage sense

For compensating possible cable losses during charging, two sense wires can be connected with which the voltage directly on the battery or on the positive and negative distribution points can be measured. Use wire with a cross-section of 0.75mm² (AWG 18).

During battery charging, the inverter/charger will compensate the voltage drop over the DC cables up to a maximum of 1 Volt (i.e. 1V over the positive connection and 1V over the negative connection). If the voltage drop threatens to become larger than 1V, the charging current is limited in such a way that the voltage drop remains limited to 1V.

See Appendix A for the location of the connector.

4.5.6. Temperature sensor

For temperature-compensated charging, the temperature sensor (supplied with the inverter/charger) can be connected. The sensor is isolated and must be fitted to the negative terminal of the battery.

See Appendix A for the location of the connector.

5. Configuration

This section is intended mainly for stand-alone applications.

Settings may only be changed by a qualified electrical engineer.

Read the instructions thoroughly before implementing changes.

During the configuration of the charger, the AC input must be removed.

5.1. Standard settings: ready for use

On delivery, the inverter/charger is set to standard factory values. These settings are generally suitable for single-unit operation.

It is a possibility that the standard charging voltage does not suit your batteries. Consult the manufacturer's documentation or your battery supplier.

Setting	Default value
Inverter frequency	50Hz
Input frequency range	45 - 65Hz
Input voltage range	187 - 265VAC
Inverter voltage	230VAC
Stand-alone, parallel or 3-phase	stand-alone
AES (Automatic Economy Switch)	off
Ground relay	on
Charger on/ off	on
Battery charge curve	four-stage adaptive with BatterySafe mode
Charging current	100% of the maximum charging current
Battery type	Victron Gel Deep Discharge (also suitable for Victron AGM Deep Discharge)
Automatic equalisation charging	off
Absorption voltage	57.6V
Absorption time	up to 8 hours (depending on bulk time)
Float voltage	55.2V
Storage voltage	52.8V (not adjustable)
Repeated absorption time	1 hour
Absorption repeat interval	7 days
Bulk protection	on
AC input current limit	50 (= adjustable current limit for PowerControl and PowerAssist functions)
UPS feature	on
Dynamic current limiter	off
WeakAC	off
BoostFactor	2
Programmable relay	alarm function
PowerAssist	on

5.2. Explanation of settings

Settings that are not self-explanatory are described briefly below. For further information, please refer to the help files in the software configuration programs. See the Configuring [19] chapter.

Inverter frequency

Output frequency if no AC is present at the input.

Input frequency range

Input frequency range accepted by the MultiPlus. The MultiPlus synchronises within this range with the AC input frequency. The output frequency is then equal to the input frequency.

Input voltage range

Voltage range accepted by the MultiPlus. The MultiPlus synchronises within this range with the AC input. The output voltage is then equal to the input voltage.

Adjustability:	Lower limit: 187 – 230V
	Upper limit: 230 – 270V

The standard lower limit setting of 187Vis intended for connection to a weak mains supply, or to a generator with unstable AC output. This setting may result in a system shut down when connected to a 'brushless, self-excited, externally voltage regulated, synchronous AC generator' (synchronous AVR generator). Most generators rated at 10kVA or more are synchronous AVR generators. The shutdown is initiated when the generator is stopped and revs down while the AVR simultaneously 'tries' to keep the output voltage of the generator at 230V.

The solution is to increase the lower limit setting to 220VAC (the output of AVR generators is generally very stable), or to disconnect the inverter/charger from the generator when a generator stop signal is given (with the help of an AC contactor installed in series with the generator).

Inverter voltage

Output voltage of the MultiPlus in battery operation.

Adjustability: 210 - 245V

Stand-alone 2-phase / 3-phase setting

Using several devices, it is possible to:

- Create a split-phase system with a separate autotransformer: see the Victron Autotransformer product page.
- Create a 3-phase system.

The standard product settings are for standalone operation. For parallel, three-phase or split-phase operation, see the Configuring [19] chapter.

AES (Automatic Economy Switch)

If this setting is turned 'on', the power consumption in no-load operation and with low loads is decreased by approximately 20%, by slightly 'narrowing' the sinusoidal voltage. Applicable in stand-alone configuration only.

Search Mode

Instead of the AES mode, the **search mode** can also be chosen. If search mode is 'on', the power consumption in no-load operation is decreased by approximately 70%. In this mode the MultiPlus, when operating in inverter mode, is switched off in case of no load or very low load, and switches on every two seconds for a short period. If the output current exceeds a set level, the inverter will continue to operate. If not, the inverter will shut down again.

The Search Mode 'shut down' and 'remain on' load levels can be set with VEConfigure.

The standard settings are:

Shut down: 40 Watt (linear load)

Turn on: 100 Watt (linear load)

Ground relay (see appendix B)

With this relay, the neutral conductor of the AC output is grounded to the chassis when the AC input relays are open. This ensures the correct operation of earth leakage circuit breakers in the AC output.

Battery charge algorithm

The standard setting is 'Four-stage adaptive with BatterySafe mode'. See Section 2 for a description.

This is the recommended charge algorithm for lead acid batteries. See the help files in the software configuration programs for other features.

Battery type

The standard setting is the most suitable for Victron Gel Deep Discharge, Gel Exide A200, and tubular plate stationary batteries (OPzS).

This setting can also be used for many other batteries: e.g. Victron AGM Deep Discharge and other AGM batteries, and many types of flat-plate flooded batteries.

With VEConfigure the charge algorithm can be adjusted to charge any battery type (Nickel Cadmium batteries, Lithium-ion batteries).

Absorption time

In case of the standard-setting 'Four-stage adaptive with BatterySafe mode' the absortion time depends on the bulk time (adaptive charge curve), so that the battery is optimally charged.

Automatic equalisation charging

This setting is intended for flooded tubular plate traction or OPzS batteries. During the absorption stage, the voltage limit increases to 2.83V/cell (34V for a 24V battery and 68V for a 48V battery) once the charge current has dropped to less than 10% of the set maximum current.

Not adjustable with DIP switches.

See 'tubular plate traction battery charge curve' in VEConfigure.

Storage voltage, Repeated Absorption Time, Absorption Repeat Interval

See Section 2 [3].

Bulk Protection

When this setting is 'on', the bulk charging time is limited to 10 hours. A longer charging time could indicate a system error (e.g. a battery cell short-circuit).

AC input current limit

These are the current limit settings for which PowerControl and PowerAssist come into operation:

Model	PowerAssist setting range, grid in-line topology	PowerAssist setting range, grid parallel topology with external 50 or 100A current transformer
10kVA	11 - 100A	11 - 100A
15kVA	11 - 100A	11 - 100A
20kVA	11 - 100A	11 - 100A

UPS feature

If this setting is 'on' and AC on the input fails, the MultiPlus switches to inverter operation practically without interruption.

The output voltage of some small generator sets is too unstable and distorted for using this setting – the MultiPlus would continually switch to inverter operation. For this reason, the setting can be turned off. The MultiPlus will then respond less quickly to AC input voltage deviations. The switchover time to inverter operation is consequently slightly longer, but most equipment (most computers, clocks or household equipment) is not adversely impacted.

Recommendation: Turn the UPS feature off if the MultiPlus fails to synchronise, or continually switches back to inverter operation.

Dynamic current limiter

Intended for generators, the AC voltage being generated by means of a static inverter (so-called 'inverter' generators). In these generators, engine rpm is reduced in case of low load: this reduces noise, fuel consumption and pollution. A disadvantage is that the output voltage will drop severely or even completely fail in the event of a sudden load increase. More load can only be supplied after the engine is up to speed.

If this setting is 'on', the MultiPlus will start supplying extra power at a low generator output level and gradually allow the generator to supply more, until the set current limit is reached. This allows the generator engine to get up to speed.

This setting is also often used for 'classical' generators that respond slowly to sudden load variation.

Weak AC

Strong distortion of the input voltage can result in the charger hardly operating or not operating at all. If WeakAC is set, the charger will also accept a strongly distorted voltage, at the cost of greater distortion of the input current.

Recommendation: Turn WeakAC on if the charger is hardly charging or not charging at all (which is quite rare!). Also turn on the dynamic current limiter simultaneously, and reduce the maximum charging current to prevent overloading the generator if necessary.

When WeakAC is on, the maximum charge current is reduced by approximately 20%.

BoostFactor

Change this setting only after consulting with Victron Energy or with an engineer trained by Victron Energy!

Programmable relay

The relay can be programmed for all kinds of other applications, for example as a starter relay for a generator.

Auxiliary AC output (AC-out-2)

Intended for non-critical loads and directly connected to the AC input. With current measurement circuit to enable PowerAssist.

5.3. Configuring

The following hardware is required:

- A MK3-USB (VE.Bus to USB) interface.
- RJ45 UTP cable

5.3.1. VictronConnect app

The MultiPlus is configured using the VictronConnect app.

More general information about the VictonConnect app, like how to install it, how to pair it with your device, and how to update firmware, can be found by referring to the overall VictronConnect manual.

5.3.2. VEConfigure

All settings can be changed with a PC and free of charge software VEConfigure, downloadable from our website www.victronenergy.com.

See the VEConfigure manual for more information.

6. Error Indications

With the procedures below, most errors can be quickly identified. If an error cannot be resolved, please refer to your Victron Energy supplier.

Our recommendation is to use the Victron Toolkit app to find the description of all possible LED alarm codes. See here for download information: https://www.victronenergy.com/support-and-downloads/software#victron-toolkit-app.

6.1. General error indications

Problem	Cause	Solution
No output voltage on AC-out-2.	Operating in inverter mode	Connect the inverter/charger to an AC source, and after a 2-minute delay, the AC-out-2 should become live.
Unable to switch over to generator or mains operation.	Circuit breaker or fuse in the AC-in input is open as a result of overload.	Remove overload or short circuit on AC-out-1 or AC-out-2, and reset the fuse or circuit breaker.
Inverter operation not initiated when switched on	The battery voltage is excessively high or too low. No voltage on DC connection.	Ensure that the battery voltage is within the correct range.
‘Low battery’ LED flashes	The battery voltage is low.	Charge the battery or check the battery connections.
Low battery’ LED lights.	The converter switches off because the battery voltage is too low.	Charge the battery or check the battery connections.
‘Overload’ LED flashes.	The converter load is higher than the nominal load.	Reduce the load.
‘Overload’ LED lights	The converter is switched off due to excessively high load.	Reduce the load.
‘Temperature’ LED flashes or lights.	The environmental temperature is high, or the load is too high.	Install the converter in cool and well-ventilated environment, or reduce the load.
‘Low battery’ and ‘overload’ LEDs flash intermittently.	Low battery voltage and excessively high load.	Charge the batteries, disconnect or reduce the load, or install higher capacity batteries. Fit shorter and/or thicker battery cables.
‘Low battery’ and ‘overload’ LEDs flash simultaneously.	Ripple voltage on the DC connection exceeds 1.5 Vrms.	Check the battery cables and battery connections. Check whether battery capacity is sufficiently high, and increase this if necessary.
‘Low battery’ and ‘overload’ LEDs light.	The inverter is switched off due to an excessively high ripple voltage on the input.	Install batteries with a larger capacity. Fit shorter and/or thicker battery cables, and reset the inverter (switch off, and then on again).
One alarm LED lights and the second flashes.	The inverter is switched off due to alarm activation by the lighted LED. The flashing LED indicates that the inverter was about to switch off due to the related alarm.	Check this table for appropriate measures in regard to this alarm state.
The charger does not operate.	The AC input voltage or frequency is not within the range set.	
	Circuit breaker or fuse in the AC-in input is open as a result of overload.	Remove overload or short circuit on AC-out-1 or AC-out-2, and reset fuse/breaker.
	The battery fuse has blown.	Replace the battery fuse.
	The distortion or the AC input voltage is too large (generally generator supply).	Turn the "Weak AC" and "Dynamic current limiter" settings on.

Problem	Cause	Solution
The charger does not operate. 'Bulk' LED flashes and 'Mains on' LED illuminates	Charger is in 'Bulk protection' mode thus, the maximum bulk charging time of 10 hours is exceeded. Such a long charging time could indicate a system error (e.g. a battery cell short-circuit).	Check your batteries. You can reset the error mode by switching the unit off and back on again. In the standard factory settings the 'Bulk protection' mode is enabled. The 'Bulk protection' mode can be switched off with the help of VEConfigure only.
The battery is not completely charged.	Charging current excessively high, causing premature absorption phase.	Set the charging current to a level between 0.1 and 0.2 times the battery capacity.
	Poor battery connection.	Check the battery connections.
	The absorption voltage has been set to an incorrect level (too low).	Set the absorption voltage to the correct level.
	The float voltage has been set to an incorrect level (too low).	Set the float voltage to the correct level.
	The available charging time is too short to fully charge the battery.	Select a longer charging time or higher charging current.
	The absorption time is too short. For adaptive charging this can be caused by an extremely high charging current with respect to battery capacity, so that bulk time is insufficient.	Reduce the charging current or select the 'fixed' charging characteristics.
The battery is overcharged.	The absorption voltage is set to an incorrect level (too high).	Set the absorption voltage to the correct level.
	The float voltage is set to an incorrect level (too high).	Set the float voltage to the correct level.
	Poor battery condition.	Replace the battery.
	The battery temperature is too high (due to poor ventilation, excessively high environmental temperature, or excessively high charging current).	Improve ventilation, install batteries in a cooler environment, reduce the charging current, **and connect the temperature sensor.**
The charging current drops to 0 as soon as the absorption phase initiates.	The battery is over-heated (>50°C)	• Install the battery in a cooler environment • Reduce the charging current • Check whether one of the battery cells has an internal short circuit
	Defective battery temperature sensor	Disconnect the temperature sensor. If charging functions correctly after approximately 1 minute, the temperature sensor should be replaced.

6.2. Special LED indications

For the normal LED indications, see the LED Indications [7] chapter.

'Mains on' flashes and there is no output voltage	The device is in 'charger only' operation and mains supply is present. The device rejects the mains supply or is still synchronising.
Bulk and absorption LEDs flash synchronously (simultaneously).	Voltage sense error. The voltage measured at the voltage sense connection deviates too much (more than 7V) from the voltage on the positive and negative connection of the device. There is probably a connection error. The device will remain in normal operation.
Absorption and float LEDs flash synchronously (simultaneously).	The battery temperature, as measured, has an extremely unlikely value. The sensor is probably defective or has been incorrectly connected. The device will remain in normal operation.

If the "inverter on" LED flashes in phase opposition, this is a VE.Bus error code (see next chapters).

7. Technical specifications

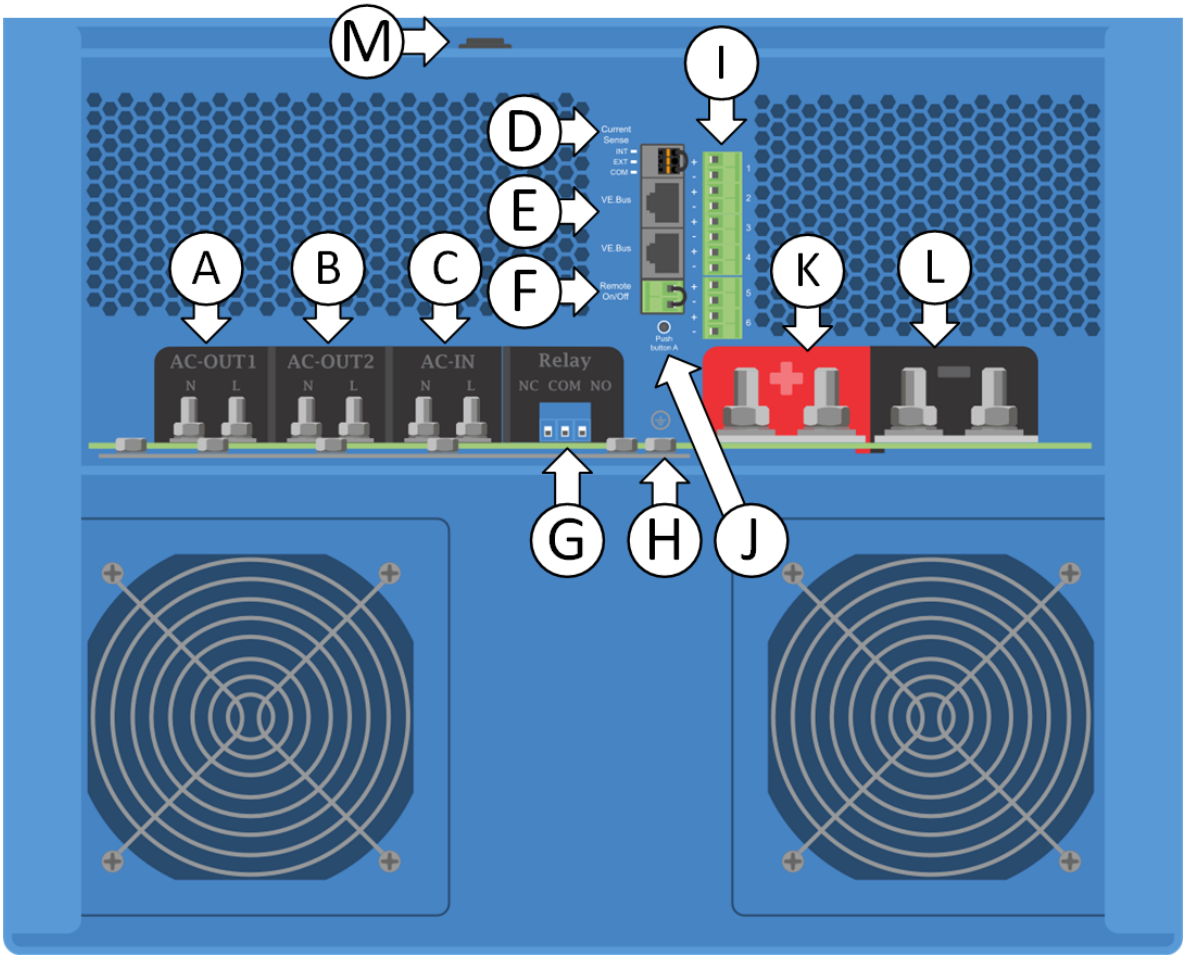
MultiPlus 230V	48/10000/140-100	48/15000/200-100	48/20000/250-100
PowerControl / PowerAssist	Yes		
AC input	Input voltage range: 187 - 270 VAC Input frequency: 50 - 60Hz Cos φ >0.8		
Maximum feed-through current	100A		
INVERTER			
DC input voltage range	38 – 60V		
AC Output in inverter mode (1)	Output voltage: 230 VAC ± 2% Frequency: 50 Hz ± 0.1%		
Continuous output power at 25°C / 77°F (3)	8kW	12kW	20kW
Continuous output power at 40°C / 104°F	7kW	10kW	20kW
Continuous output power at 65°C / 150°F	6kVA	7kW	15.5kW
Maximum feed-in power	8kVA	12kVA	20kVA
Peak power	18kW	27kW	30kW
Power factor range	±0.8		
Maximum efficiency	96%	95%	96%
Zero-load power	38W	55W	65W
Zero-load power in AES mode	27W	39W	44W
Zero-load power in Search mode	15W	6W	27W
CHARGER			
AC input	Voltage range: 187 - 270VAC Frequency: 45 - 65Hz Power factor: 1		
Charge voltage 'absorption'	57.6V		
Charge voltage 'float'	55.2V		
Storage mode	52.8V		
Charge current house battery (4)	140A	200A	250A
GENERAL			
Auxiliary output	Yes (50A)		
External AC current sensor (optional)	100A		
Programmable relay (5)	Yes		
Protection (2)	a - g		
VE.Bus communication port	Three-phase operation, remote monitoring and system integration		
General purpose com. port	Yes, 2x		
Operating temperature	-20 to 65°C (-4 to 50°F)		
Cooling	Fan assisted		
Maximum humidity (non-condensing)	95%		
Maximum altitude	2000m		
ENCLOSURE			
Material & Colour	Alluminium, blue RAL 5012		
Protection category	IP 20		

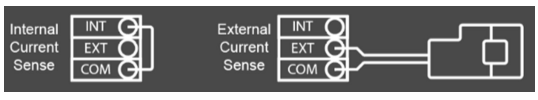
MultiPlus 230V	48/10000/140-100	48/15000/200-100	48/20000/250-100
Battery-connection	Four M8 bolts (2 positive and 2 negative connections)		
230VAC connections	Bolts M6		
Weight	42 kg	49 kg	80 kg
Dimensions h x w x d	582x427x347 mm	582x427x347 mm	626x422x357 mm
STANDARDS			
Safety	EN-IEC 60335-1, EN-IEC 60335-2-29, EN-IEC 62109-1, EN-IEC 62109-2		
Emission / Immunity	EN 55014-1, EN 55014-2 EN-IEC 61000-3-2, EN-IEC 61000-3-3 IEC 61000-6-1, IEC 61000-6-2, IEC 61000-6-3		
Uninterruptible power supply	Please consult the certificates on our website.		
Anti-islanding	Please consult the certificates on our website.		

1. Can be adjusted to 60 Hz (120V, 60Hz units available on request).
2. Protection key:
   a. Output short circuit
   b. Overload
   c. Battery voltage too high
   d. Battery voltage too low
   e. Temperature too high
   f. 230 VAC on inverter output
   g. Input voltage ripple too high
3. Non-linear load, crest factor 3:1
4. Up to 75°F / 25°C ambient
5. The programmable relay can be set for general alarm, DC under voltage or genset start/stop function. AC rating: 120V / 4A, DC rating: 4A up to 35VDC and 1A up to 60VDC.

8. Appendix

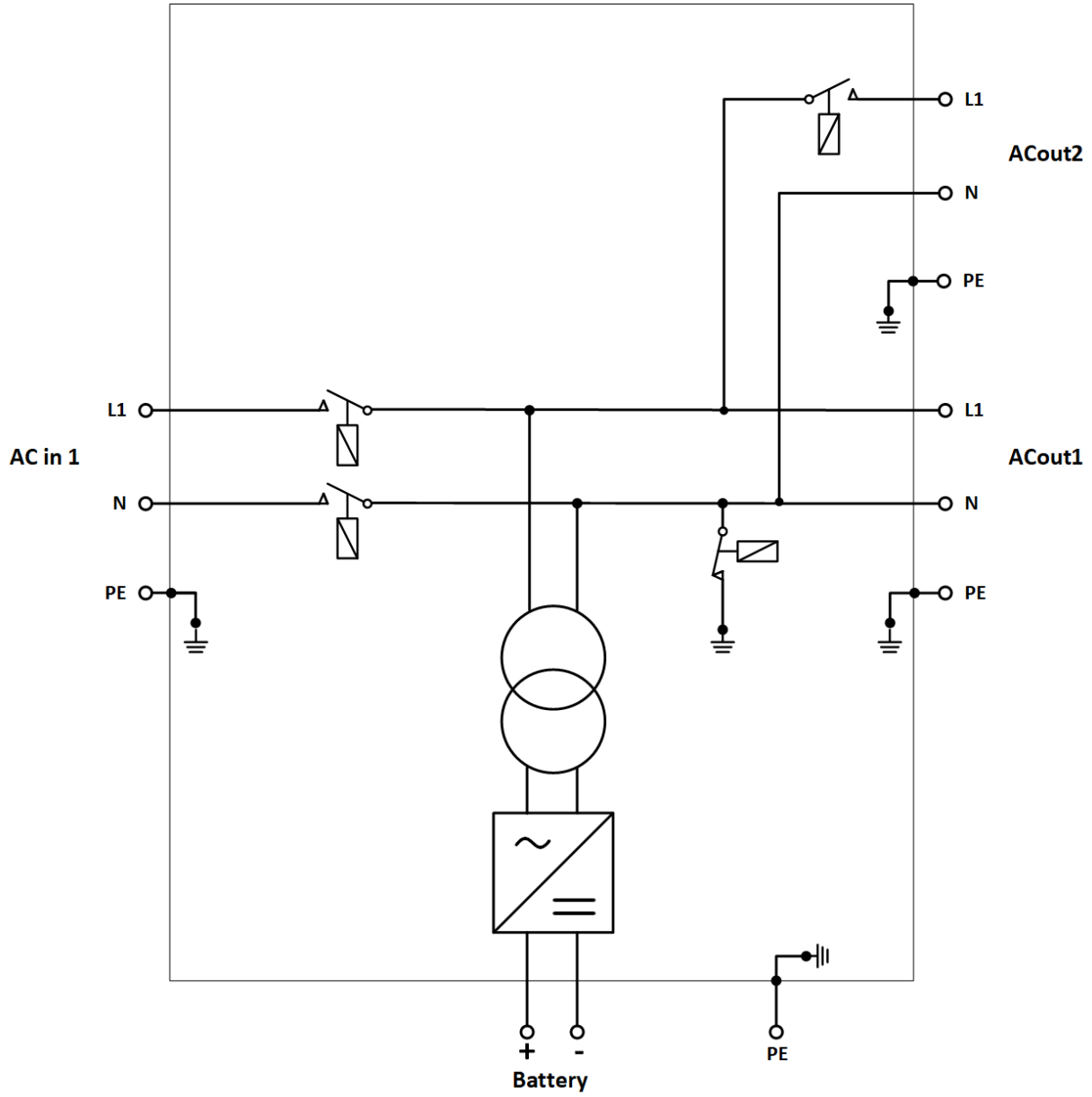
8.1. A: Connection overview



A	Load connection. AC out 1. Left to right: N (neutral) and L (phase).
B	Load connection. AC out 2. Left to right: N (neutral) and L (phase).
C	AC input: Left to right: N (neutral) and L (phase).
D	External current sensor.  To connect the current sensor, remove the wire bridge between the INT and COM terminals, connect the red sensor wire to the EXT terminal and connect the white sensor wire to the COM terminal.
E	2x RJ45 VE-BUS connector for remote control and/or parallel / three-phase operation.
F	Connector for remote on/off switch: Short to switch “on”.
G	Alarm contact: (left to right) NO, NC, COM.
H	Earth/ground busbar for both AC input PE, AC output PE and chassis earth/ground M6 connections.

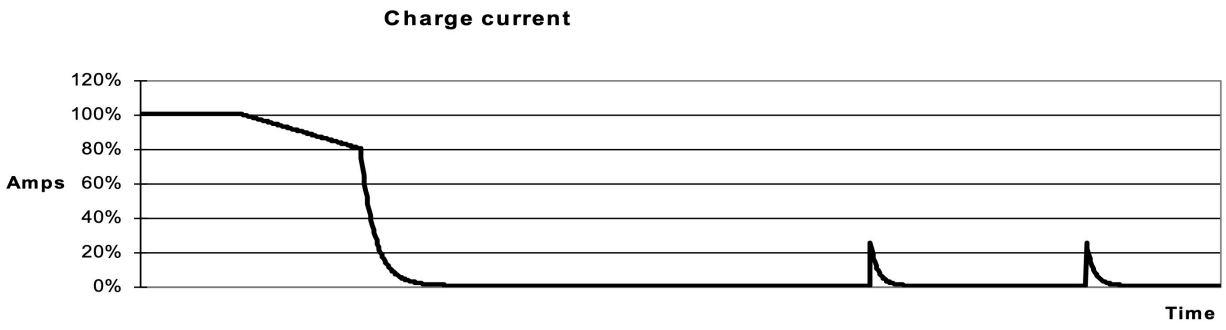
I	Terminal for: top to bottom: 1. 12V 100mA 2. Programmable contact K1 open collector 70V 100mA 3. External ground relay + 4. External ground relay – 5. Aux input 1 + 6. Aux input 1 – 7. Aux input 2 + 8. Aux input 2 – 9. Temperature sense + 10. Temperature sense – 11. Battery voltage sense + 12. Battery voltage sense -
J	Push button A – To perform a startup without assistants.
K	M8 battery positive connection.
L	M8 battery minus connection.
M	Main switch: 1=On, 0=Off, ||=charger only

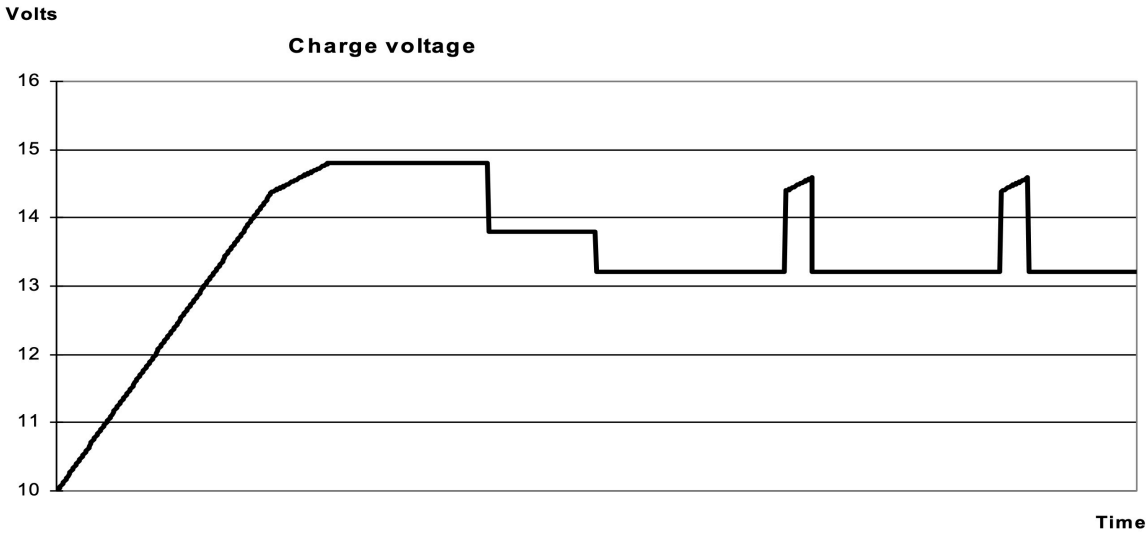
8.2. B: Block diagram



* See table in Chapter 4.2 'Recommended DC fuse'

8.3. E: Charge algorithm





4-stage charging:

Bulk

Entered when charger is started. Constant current is applied until nominal battery voltage is reached, depending on temperature and input voltage, after which constant power is applied up to the point where excessive gassing starts (resp 14.4V, 28.8V or 57.6 temperature compensated).

Battery Safe

The applied voltage to the battery is raised gradually until the set Absorption voltage is reached. The Battery Safe Mode is part of the calculated absorption time.

Absorption

The absorption period is dependent on the bulk period. The maximum absorption time is the set Maximum Absorption time.

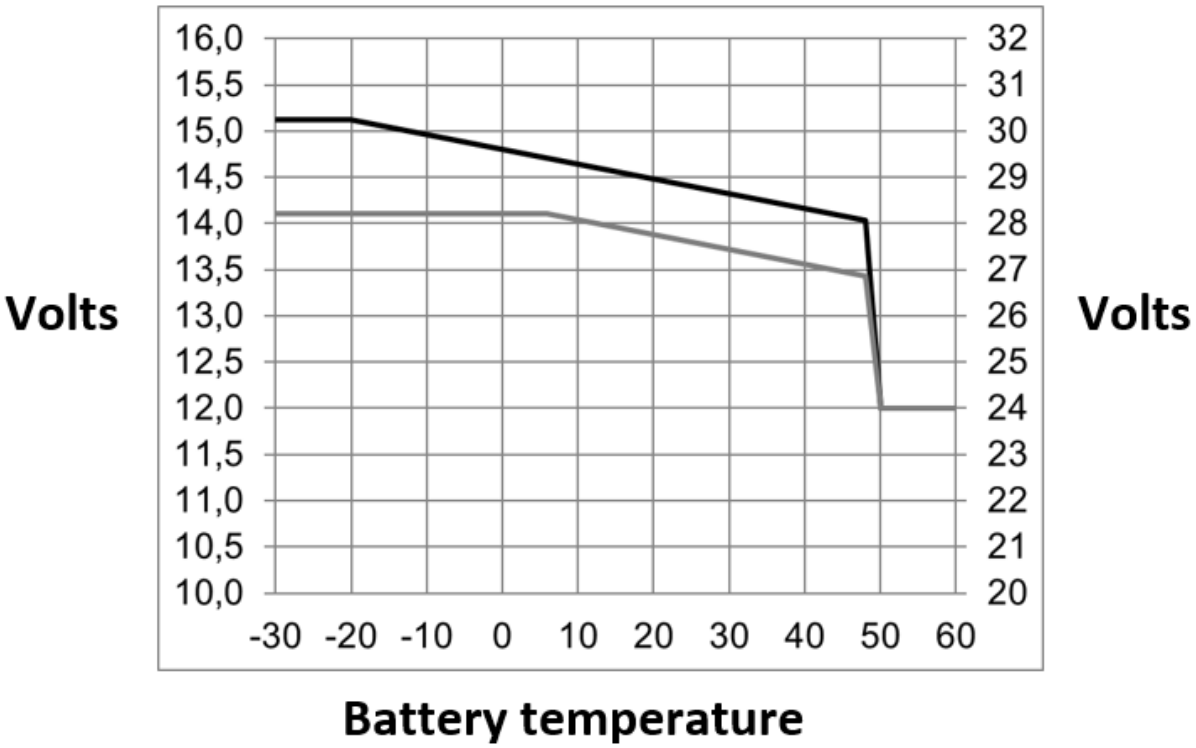
Float

Float voltage is applied to keep the battery fully charged

Storage

After one day of float charge the output voltage is reduced to storage level. This is 13.2 V for 12V, 26.4V for 24V and 52.8V for 48V batteries. This will reduce water loss to a minimum when the battery is stored for the winter season. After an adjustable time (default = 7 days) the charger will enter Repeated Absorption-mode for an adjustable time (default = one hour) to 'refresh' the battery.

8.4. F: Temperature compensation chart

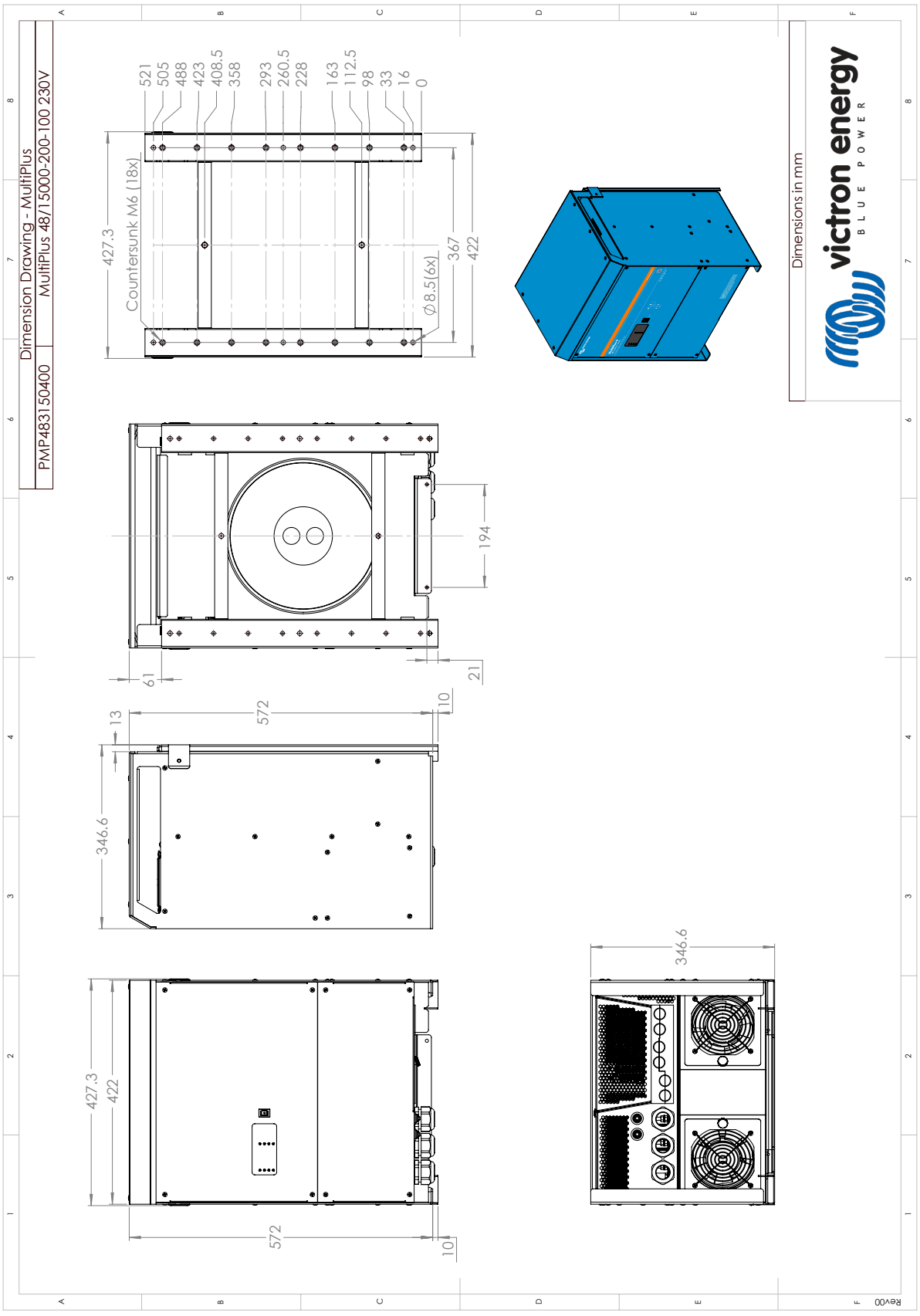


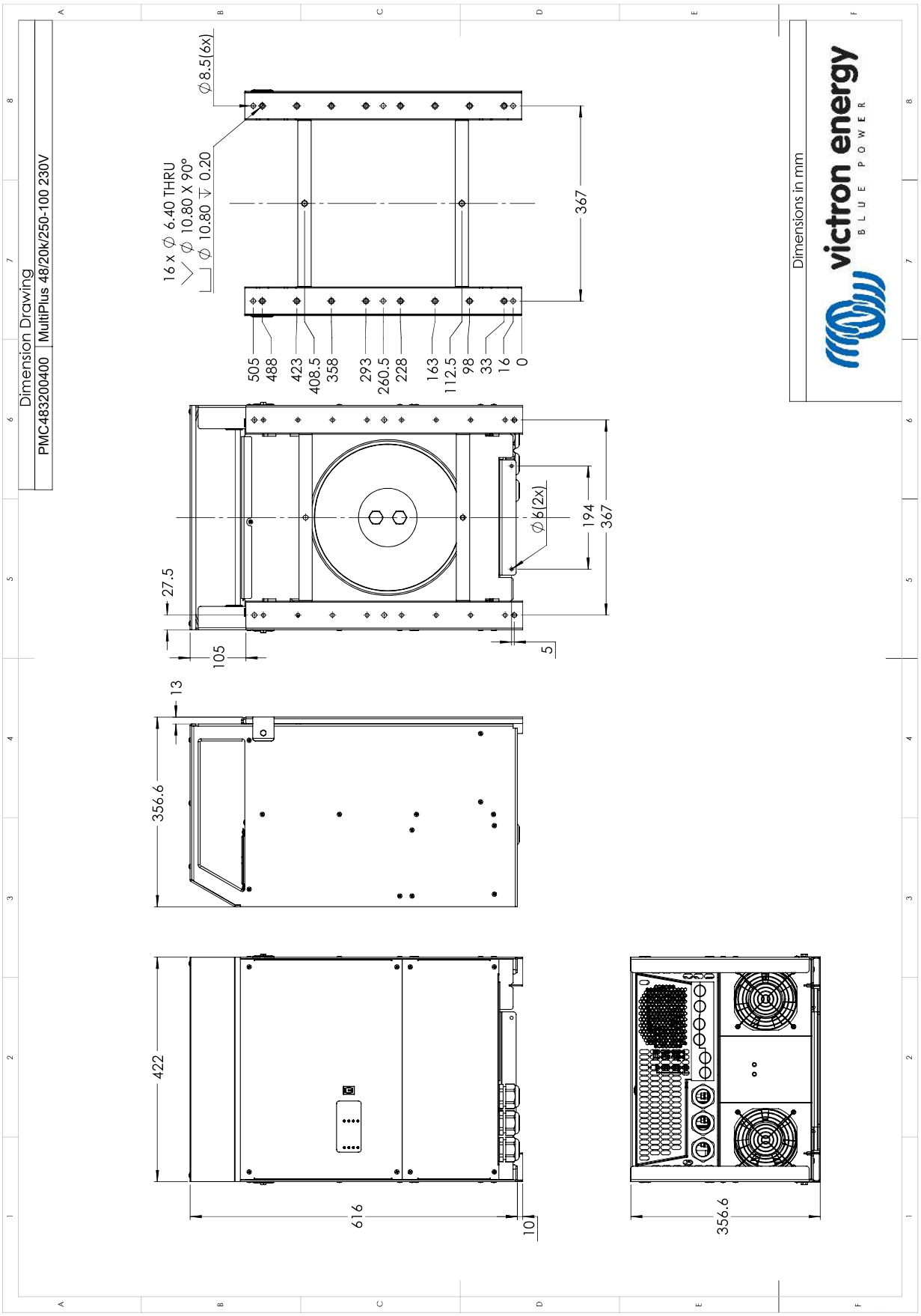
The above chart displays the default output voltages for Float and Absorption at 25 °C for 12 and 24V battery banks. For a 48V battery bank, multiply the 24V voltages by 2.

Reduced Float voltage follows the Float voltage, and Raised Absorption voltage follows the Absorption voltage.

Temperature compensation does not apply in adjust mode.

8.5. G: Enclosure dimensions




Dimension Drawing
PMC483200400 | MultiPlus 48/20k/250-100 230V
Dimensions in mm
victron energy
BLUE POWER
16 x ⌀ 6.40 THRU
⌵ ⌀ 10.80 X 90°
⌴ ⌀ 10.80 ▽ 0.20
⌀8.5(6x)
367
505
488
423
408.5
358
293
260.5
228
163
112.5
98
33
16
0
27.5
105
⌀6(2x)
194
367
5
13
356.6
422
616
10
356.6